

CORONAVIRUS & SOCIAL DISTANCING



In accordance with guidance issued by the CDC and the White House, our office is practicing social distancing. We politely request you utilize one of the alternative means of service below. If in doubt, please call (800) 541-1419 and ask to speak to your account manager. Thank you for your understanding!

In our absence, there are many ways to obtain policy service, pay bills, or report claims.



Bill Payment

Bills from YOUR INSURANCE COMPANY

Reference your bill for specific instructions, or go to www.bankersinsurance.net/billing for a list of insurance company billing websites and phone numbers.

Bills from BANKERS INSURANCE

Pay by check, credit card, or bank transfer (electronic check).

- Online: Visit www.bankersinsurance.net and Login.
- Mobile App: Visit your app store and search for "Bankers Insurance 24/7".
- Mail: Follow the instructions on your bill.



Policy Service

Requests for policy service can be initiated by:

- Phone: Call your account manager directly and leave them a voicemail.
- Email: Send your account manager an email.
- Online: Visit www.bankersinsurance.net and Login!
- Mobile App: Request service using the Bankers Insurance 24/7 mobile app



Claims

Report claims directly to the insurance company or through Bankers Insurance.

Report directly to your Insurance Company:

- Claim contact information can be found in your insurance policy, on your auto ID card, or reference our Claim Contact List at www.bankersinsurance.com/claims.

Report to Bankers Insurance:

- Website: Submit a claim form at www.bankersinsurance.net/claims.
- Online: Visit www.bankersinsurance.net and Login.
- Mobile App: Report through the Bankers Insurance 24/7 mobile app.
- Phone: Connect with our 24/7 claims line by calling (800) 541-1419.